

NOTICE: Deadlines for gate management, final and discharge information

July 11th, 2019

As terminal operator, Termont has the responsibility to effectively manage the gate flow for optimal terminal fluidity.

Kindly note the following changes will take effect starting with the MSC Diego930R, Estimated Time of Berthing July 21, 2019:

Gate Opening (ERD): earliest gate in 6 calendar days prior to Vessel Actual Berthing.

Gate Closing (Cut-Off): latest gate in 24 hours prior Vessel Actual Berthing.

Final load and discharge plans and lists: must be submitted 24 hours prior Vessel Actual Berthing including verified gross mass (VGM).

This new procedure in place will greatly assist in optimizing our operations planning, resulting in improved customer experience.

Any request falling outside these guidelines should be addressed to exception@termont.com

Please feel free to direct any questions to our <u>Customer Service</u> or call 514-254-0526.

We thank you for your partnership,

L'équipe Termont www.termont.com